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Fusion Knowledge Services

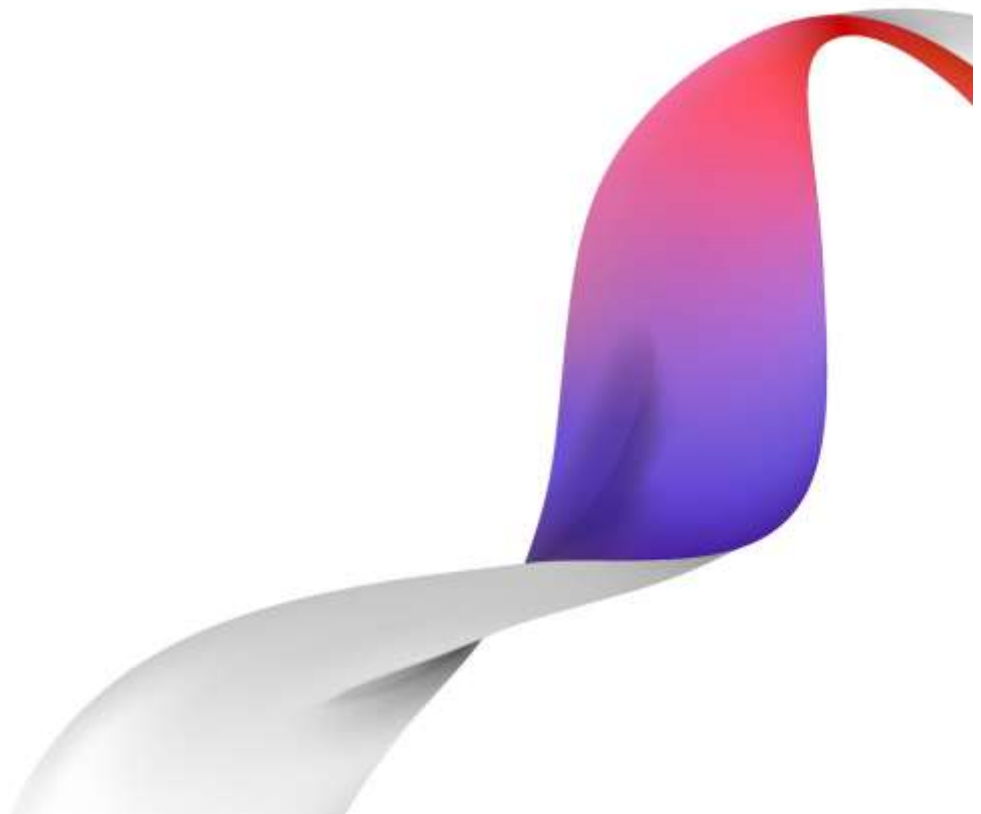
## **Fusion Kondor Back Office Technical Training Agenda**

December 9, 2019

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## Fusion Kondor Back Office Technical Training Agenda

Fusion Kondor Back Office Technical		
Duration: 4 Day(s)		
<b>Aim</b>	<p>This course enables participants to increase their knowledge of the Fusion Kondor Back Office – Technical system and its components.</p> <p>Upon successful completion of the course, delegates will be able to:</p> <ul style="list-style-type: none"> <li>• Acquire the basic technical knowledge regarding Fusion Kondor – Back Office.</li> </ul>	
<b>Pre-requisites</b>	<p>Pre-Requisite Knowledge/Skills:</p> <ul style="list-style-type: none"> <li>• Technical background, including basic UNIX, Sybase and webaccess/tomcat experience;</li> <li>• Associate Knowledge level, Core technical product knowledge.</li> </ul>	
Day	Audience	Module/Topics
1	<ul style="list-style-type: none"> <li>• Partners, Customers</li> </ul>	<ul style="list-style-type: none"> <li>• Introduction to WebAccess/Portal</li> <li>• Fusion Kondor Front to Back Office Workflow and Communication</li> </ul>
2		<ul style="list-style-type: none"> <li>• Fusion Kondor Back Office start /stop and directories/Jkonfigure</li> <li>• Overview and Categories of Fusion Kondor Services</li> <li>• Fusion Kondor Back Office Databases and Entities</li> </ul>
3		<ul style="list-style-type: none"> <li>• Fusion Kondor Back Office deal life cycle Overview</li> <li>• Administrative tasks:                             <ul style="list-style-type: none"> <li>○ Licences and users;</li> <li>○ Fusion Kondor Back Office Revaluation and Batch;</li> <li>○ Fusion Kondor Back Office Archive Task</li> </ul> </li> </ul>
4		<ul style="list-style-type: none"> <li>• Basic troubleshooting:                             <ul style="list-style-type: none"> <li>○ Logs and trace flags (verbosity);</li> <li>○ Troubleshooting exercises</li> </ul> </li> </ul>



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